

Terms and Conditions (Mike Hackett)

Bookings must be confirmed in writing by email. Upon receipt, we will issue an invoice and these Terms & Conditions. Bookings are provisional for 7 days pending payment of the booking fee. Confirmation is effective only upon cleared payment.

Payments

All payments must be made by bank transfer unless otherwise agreed (PayPal available on request).

Cheques are not accepted.

Cash is only accepted if paying the DJ for agreed extra time on the event date (see Item 3).

The booking fee is non-refundable as it covers administration and the loss of opportunity to take another booking for the same date.

The remaining balance must be received no later than 14 days before the event.

Failure to pay may result in cancellation. Interest on late payments will accrue daily at 5% above the Bank of England base rate until paid in full.

Recovery costs (including debt collection and/or solicitor fees) will be added to the outstanding debt.

Cancellations

Cancellations must be made in writing by post or email. Telephone cancellations are not accepted.

Booking fees are non-refundable.

More than 6 months before the event: no further fees payable.

3–6 months before the event: 50% of the full fee payable.

1–2 months before the event: 75% of the full fee payable.

Less than 1 month before the event: 100% of the full fee payable.

These charges are a genuine pre-estimate of our loss, reflecting preparation time and the inability to rebook the date at short notice.

Amendments

All changes must be requested in writing. Additional charges, where applicable, must be paid before the event.

Changes requested on the event date are subject to availability and must be paid in cash.

Extra time after midnight is charged at £50 per half hour, payable in cash on the event date. Extra time may be refused.

Client Planning

All event information, including music requests, must be submitted no later than 14 days before the event.

Submissions after this deadline cannot be guaranteed.

Equipment

All equipment remains for the exclusive use of the DJ unless otherwise agreed in writing.

Limited microphone use for speeches is permitted.

Any damage caused by the client, guests, or third parties due to negligence will be invoiced at full replacement value plus any hire charges, payable within 7 days.

Karaoke facilities are only available if pre-booked.

The DJ reserves the right to refuse use of equipment to any person.

A suitable performance space must be available (minimum 4m x 3m) with at least one double 13A power outlet within 5m of the performance area.

Certificates

Portable Appliance Testing (PAT) and Public Liability Insurance (PLI) certificates are available on request.

Photography & Video

We may take photographs and/or video for promotional purposes unless you notify us in writing prior to the event that you do not consent.

Complaints

Any complaints must first be raised with the DJ during the event.

If unresolved, written notification must be provided within 7 days of the event, after which our complaints procedure will be supplied.

General

- We operate a zero-tolerance policy towards abuse of staff. In cases of actual or threatened abuse, the DJ reserves the right to cease performance immediately. In such circumstances, all fees remain payable in full and no refund will be given.
- For events exceeding 5 hours, we will supply our own food, but a short break of up to 30 minutes may be taken at a mutually suitable time.
- We accept no liability for service reductions caused by timing constraints imposed by the client, venue, or third parties.
- Safe, accessible parking must be provided to allow the safe transport of equipment to and from the venue.

Governing Law

- These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the English courts.